

C.-Andreas Dalluege



Born: 5. January 1955

Qualification

- Dipl.-Kfm.
- Journalist (BJV)
- EFQM Licensed Advisor & Trainer
- EFQM Validator & EEA Assessor & Team Leader
- ILEP Licensed Trainer & ILEP Operating Partner
- CAF Assessor & Assessor for Project Excellence Award (GPM & IPMA)

Present function

- Managing Partner of IBK Management Solutions GmbH
- Owner of IBK – Institut für Betriebsanalyse und Kommunikationsforschung
- Senior Partner in G4E (Go for Excellence Software Solutions)
- President of European Business Excellence Network (EuroBEN)
- XING Expert Ambassador for Excellence for German speaking Europe (BEN)

Core competence Senior Award Assessor and EFQM Coach

- TQM/Learning Organisation
- evaluation and monitoring
- introduction of EFQM Excellence Model in educational and training organisations, public administration, SME & Industry
- development of visions and strategies
- management process design and re-engineering
- design and management of over 30 European research projects since 1989
- content development for all GOA tools

Other competencies

- EFQM European Excellence Award Assessor since 2003
- EFQM Validator since 2005
- CAF Assessor & Project Excellence Award Assessor
- Operating Partner for ILEP (Initiative Ludwig Erhard Preis)
- EFQM and ILEP Licensed Trainer since 2013

Publications

- 7 books on management methodologies (with 4 on EFQM, the one on Excellence in Education now in its 3rd printing)

Languages

- German (native speaker)
- English (fluently)
- French (acceptable)

Computer literacy

All Microsoft Office programmes + CorelDRAW Suite & GOA-WorkBench

Work

since 2010	Senior Partner in G4E – Go for Excellence Ltd. Riga
since 2002	Managing Partner of IBK Management Solutions GmbH
since 1983	Founder & owner of Institut für Betriebsanalyse und Kommunikationsforschung
2005 - 2010	Free-lance researcher for University of Liechtenstein, SME Centre
1987 - 2002	Managing Partner of IBK System- & Softwarehaus GmbH
1994 - 2001	Non-executive Board Director of ISD-Holding (PT sister company to IBK)

1978 - 1982

Partner in TBD Electronics GbR

EU Research Project Activities

since 2011	Running 5 projects on Excellence in Education in the Leonardo da Vinci Programme
2002-2010	Supporting 8 EU Projects on TQM/EFQM with sector specific GOA-WorkBench adaptations, in two of them additionally subcontracted to manage and lead the projects
1989 - 2002	Representing either IBK or ISD-Holding in 20 European Research Projects: <ul style="list-style-type: none">▪ 8 ESPRIT Projects▪ 4 Value Projects▪ 4 Innovation Projects▪ 1 ESSI Project▪ 1 Sprint Project▪ 1 TEN/Telecom Project▪ 1 MEDIA II Project

Other activities

Since 2011	XING Expert Ambassador on Business Excellence or German-speaking Europe
Since 2011	Operating Partner for ILEP (Initiative Ludwig Erhard Preis (German EFQM Award))
since 2009	Coach to Südwestmetall (entrepreneurs association of ~ 1.000 companies of the metal and electronics industries of south-west Germany) for promoting and implementing EFQM in all its member companies
since 2003	Regularly active assessor for EFQM in the European Award and the EFQM Recognition Scheme with assignments within Austria, Germany, Hungary, Italy, Russia, Scotland, Spain, Turkey and Wales
Since 1999	Representative of IBK to the EFQM
Since 1993	Founder and President of the European Association for Information and Communication (EAI&K e.V.)
Since 1988	Free lancing journalist for Artificial Intelligence, Decision Support Systems, Office Automation and Total Quality Management topics with regular publications in leading business magazines
1986 - 1994	Board member of Bavarian Chapter of BVWM (National Association of SME)

Academic Education

1983-1986	Post graduate studies in Communication Sciences and Organisational Psychology at LMU
1983	Master level diploma in management sciences (Dipl.-Kaufmann) from LMU
1977-1982	Management Sciences (BWL) at Ludwig-Maximilian University München (LMU)
1974-1976	Electronics Engineering at TU München

Wiesbaden, 15/09/2013